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## \*BIBDATASHEET\*

CONFIRMATION NO. 2858

Bib Data Sheet

<b>SERIAL NUMBER</b> 10/015,383	<b>FILING OR 371(c) DATE</b> 12/12/2001 <b>RULE</b>	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> AUS920010830US1	
<b>APPLICANTS</b> Michael Wayne Brown, Georgetown, TX; Joseph Herbert McIntyre, Austin, TX; Michael A. Paolini, Austin, TX; James Mark Weaver, Austin, TX; Scott Lee Winters, Austin, TX;					
<b>** CONTINUING DATA *****</b>					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 01/28/2002</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>                    </u> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWING</b> 8	<b>TOTAL CLAIMS</b> 37	<b>INDEPENDENT CLAIMS</b> 6
<b>ADDRESS</b> 32329					
<b>TITLE</b> PROMOTING USE OF EXPERTS TO CALLERS WAITING IN A HOLD QUEUE					
<b>FILING FEE RECEIVED</b> 1598	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		